

Isaac Levin

2305 Douglas Ave #7, Bellingham WA 98225
(360) 303-5804 Email: isaac_2004@yahoo.com

SUMMARY OF QUALIFICATIONS

Operating Systems: Windows, Linux, Mac OSX

Hardware: Workstation Components, Server Components, Routers

Application Development: C#, ASP.NET, JavaScript, HTML, PHP, SQL

Software Proficiency: MS Office, MS SQL Server, MS Visual Studio, Adobe Creative Suite

Networking: TCP/IP, DNS, Security, WLAN

THEORY OF COURSEWORK

Database Management and Design

Web Scripting

Data Structures

Intermediate Web Development Management

Systems Analysis and Design

E-Commerce Systems Management

EDUCATION

Bachelor of Arts, Business Administration, Concentration in **Management Information Systems** (MIS), Western Washington University (WWU), Bellingham, WA, Expected Graduation: March 2010

PROFESSIONAL EXPERIENCE

Information Technology Help Desk Intern, SPIE, Bellingham, WA, 7/2009-Present

- Provide support for company's computer structure (email accounts, AD accounts, desktop apps)
- Troubleshoot in different hardware and software environments (Windows, Mac OSX, Office)
- Build and maintain workstation PCs for clients

Academic Technology and User Services Consultant, Western Washington University, Bellingham, WA 2009-Present

- Identify system problems and help faculty, staff and students resolve issues related to WWU's technology system (account activity, email problems, software issues)
- Demonstrate professionalism, sensitivity and patience when working with clients

Geek Squad Computer Technician, Best Buy, Bellingham, WA, July 2006-November 2008

- Protected clients with security vulnerabilities, solved networking problems, and provided basic computer assistance
- Worked in teams to resolve issues and manage workload
- Contributed extensive knowledge to about PC hardware and software

Freelance Web Developer, Bellingham, WA January 2006-Present

- Created and maintained web sites for Bellingham artists' websites:
- ben-mann.com, mann-alive.com, <http://www.cbe.wvu.edu/clubs/misa>
- Creatively generated ideas while at the same time independently managing strict deadlines