

STUDY GUIDE for MGT482 Final Examination--Dunn

Please note the following is not intended to provide a comprehensive review of the materials for this course, but rather is intended as a general guide only.

You are responsible for all material referenced on the MGT 482 course schedule from the beginning of the term to the end of the term, with primary emphasis on questions from the first midterm plus material on the general topic of meaningful work, international issues, environmental issues, and ensuring ethical behavior.

The following is as much 'advance intelligence' as I will provide for the exam.

There will be 48 objective format questions (multiple choice/true-false), and two short essay questions.

Your test score will be calculated based upon the percentage correct out of the total number possible:

number short essay	total possible	weights	
		objective	short answer
2	48+24=72	48/72 = 2/3	24/72 = 1/3

Topics for review:

- * All items from STUDY GUIDE for the Midterm
- * Taylor's purpose in writing *The Principles of Scientific Management*
- * Taylor's view of workers
- * What Taylor believes is the best route to profitability
- * The duties of management, according to Taylor
- * Point(s) of agreement between Adam Smith and Frederick Taylor

- * What eventually happened to a great many workers who left the Bethlehem Steel Company after working under Taylor's principles

- * Which 'stakeholder' Taylor believes is most likely to benefit from the principles of scientific management

- * The means by which to find meaningful work, as outlined in Collins' article *What Comes Next*

- * What Collins means by the term 'mechanisms,' as well as examples of these

- * The attributes of a good statement of organizational purpose

- * The expectancy theory model of motivation, and its application to ethical decision-making

- * The stages from recognizing an ethical issue to engaging in 'right action'